



Our newest category is called **Consignment Store**. Through this category you can sell your unwanted items online through our web site. The process will work much like the way an auction site works but without the auction format, in that you will be responsible for taking photos, pricing, descriptions, and shipping item (s) when sold.

Our job is to help you have your item get noticed and ultimately sell. We are also here to support your efforts in any way we can. Although we will let the buyer beware, it is still our reputation that's at stake in the process, so anyone wishing to sell in our Consignment Store must do so with the intent of following our simple rules and guidelines. Below you will find information to help you better understand the functionality of our new category. Please feel free to [contact](#) us if you have any other questions. We've tried to address every scenario, but if we've missed something we certainly welcome your input.

- **Web Space:**
 - Initially we will have just one or two pages of all consignment merchandise. Once the category shows significant growth we will create sub sections as the merchandise dictates.
- **Promotions:**
 - An ad will be shown on our home page directing our customers to the consignment page. We also have ads running on Google and their affiliates to drive traffic to the site. Currently, we are enjoying a top 10 ranking for Online Thrift Stores with most search engines. Our site also appears in other various searches when the search terms given are thrift store, shop or even just thrift.
- **How to Get Your Merchandise on Our Site:**
 - Photograph your items, determine the price, write a brief informative description, (See form) including measurements, (We reserve the right to edit any description.) if applicable and email all to: Sharon@gone-tomorrow.com. Include your full name (First, middle initial and last-) and if you have an account with PayPal, the email address you use for payments.

- **Shopping Cart:**
 - Payments for your merchandise will be handled through our PayPal account. We are going to request that the customer complete the sale of consignment items separate from our merchandise. If this proves to be too much of a problem for our customer's we will explore other solutions.
 - PayPal is a great solution as it offers our customers several payment options and all without having to have an account with PayPal. (Receiving your payment is addressed below)
- **Shipping Charges:**
 - Please review our automatic shipping charge calculations here: [Shipping](#). Unless you can accurately calculate shipping by weight or quantity for **each order**, (Not item) it is best to adhere to our shipping calculations. Please beware, however; that actual shipping charges can sometimes be more than what the customer will be charged. Special circumstances, such as oversized or heavy items can be addressed by slightly increasing the price of an item. (See below for more shipping information)
- **Fees:**
 - Typically consignment stores charge 40-60% of the sale price. **We charge 30%.**
- **Your Payment:**
 - If you have a PayPal account, your 70% share, plus shipping charges, will be transferred into your account immediately following your notification to us that the item was shipped. We strongly urge you to set up a PayPal account so your payment is immediate- it's really a painless process. If you would rather not set up an account up with PayPal, your payment will be mailed via a bank check on the 1st of every month for the previous month's sales.
- **Your Account Number:**
 - Each customer will be assigned a customer number based on his/hers initials. (First, Middle and Last)
- **Your Pricing Strategy:**
 - Pricing of your merchandise is at your discretion. Pricing of collectibles, antiques or other desirable merchandise should be researched to determine the price you set. In general, pre-owned merchandise, excluding collectibles and antiques, are priced at 30% of the original retail price. We can offer suggestions if you like.

- **Acceptable Merchandise:**
 - Merchandise should be saleable, in that it is clean, not chipped or damaged and in working order. (If not in working order, it should be fixable and you must describe what is broken) If there are other flaws, spots or anything else to detract from what was the original new condition, you must describe the flaw so that everyone can make an informed decision before purchasing.
- **Order Form:**
 - PayPal sends us an email with a copy of the order long with the payment notification. When we receive the notification we remove the item (s) from our pages and will then email you a copy of the order form in **PDF** format. The order form will include a copy of the packing slip for you to include when shipping the order.
- **Packaging the Order:**
 - You may package the order however you like, however; we hope you keep in mind the possibility of breakage while shipping. We had to learn the hard way by having a few shipments arrive with broken items in the beginning. Now our clothing is sent wrapped in tissue paper and the breakable items are heavily wrapped in bubble wrap or other shipping materials and we use suitable sized boxes for each order to eliminate items from moving around in the shipping process.
- **Shipping Your Order:**
 - Generally, orders can be shipped through the post office. You can go to www.usps.com to get rates and other information. We ship within a day or two at the most of receiving the order. Although we have no control of your shipping practices, we hope you will not let more than two working days go by before shipping the customer's order.
- **Consignment Term:**
 - Unfortunately no one can predict what the buying public will want at any given time, unless of course it's some new toy or gadget. In any case, we will allow up to 90 days for your items to remain on the site. After the 90 days, we will evaluate the feasibility of renewing your consignment.
- **Alternative Method of Consignment:**
 - In the event you would prefer not to deal with any aspect of selling your items, the alternative is for you to ship your merchandise to us at your expense and we will handle the entire transaction ourselves. Our fee percentage split is 40% for this service.

- You will need to [email](#) us with an itemized list to include your descriptions and pricing of what you are shipping us. We will inventory the items when they arrive against your itemized list and will send you a confirmation that all items were received and are as described. If any item (s) proves to not be as described, it is at our discretion to not include it on the site and to inform you of our action. You can then choose to have us send the item back to you or to have us donate the item to a charity.
- Receiving your payment for this type of sale, will be as described above under **Your Payment**.

Our goal is to make the process of selling your items on consignment as easy as we can. Again, please feel free to contact us with any questions you may have.